



WiFi UniOvi

Frequent procedures

Description

UniOvi offers spaces with wireless network in the campus in order to access the university network through any device (mobile phones, laptops, tablets, etc.)

Apart from this wireless network, the University of Oviedo offers to the university community in Europe the service of wireless mobility with the international project *eduroam*, which aims to create a single space of national and international wireless mobility that allows the access to wireless connection and specific online resources when moving to different organisations that dispose of this service.

Who can use it?

Any student or professional that belongs to the university community can access this service in any of the university buildings. The use of this service requires the authentication of the user for security reasons (user and password of the university e-mail address).

How to use it?

- Having a device that disposes a wireless network (mobile phones, laptops, tablets, etc.)
- Being next to the sites that provide the wireless connection
- Identifying yourself to use the service with UniOvi username and password
- Responsibility of usage: students must use adequately the information accessed through the device.
- Users of the University of Oviedo that moved to other institutions that use *eduroam* can connect to the wireless network of that institution using the same data and viceversa.
- The service is available 24h



What can I do if Wi-Fi doesn't work?

- If Wi-Fi isn't working in any of your devices, you can contact CAU (causi@uniovi.es)
- You can also report an incident in the Helpdesk of the Computing Service accessing the page <https://156.35.14.185/xperta> and indentifying yourself with the university username and password
- You have access to the internet in the university library, where there are computers with internet connection.
- There are also rooms that have internet connection in the departamental building:
 - o Ground floor: Computer room for students that disposes of 40 places with programms installed and internet connection. It is opened from 10:00 to 20:00
 - o Ground floor: Geography computer room
 - o Second floor: Practice room that disposes of 20 places and internet connection.
 - o Third floor: Disposes of various computers, MIDI keyboards and sound edition devices.